

## Step 5: Testing and Simulation

The testing and simulation of the planned EA is critical considering the short implementation timeframe once the EA is activated. Relevant CVA aspects (i.e. HR capacity, roles and responsibilities, registration systems, cash delivery mechanisms at field level, etc.) should be integrated into existing EA testing and simulation plans and budgets to test the NS CVA readiness. The simulation exercises should include all relevant stakeholders (NS branches, traders, FSPs, communities, local authorities, other organizations, etc.).

At least one real time simulation should be conducted at field level, to test the financial service provider or traders capacity to deliver, followed by subsequent table-top simulations to keep the process alive.



Any simulation should be followed by a lessons learned workshop to ensure all challenges, learning and recommendations are well captured and used to improve the EA plans and implementation. All participants involved in the simulation should be invited to the lessons-learned workshop and it might be appropriate to invite other actors, both from within and outside the National Society, including other National Societies in the region implementing FbF EA to benefit from an exchange of experiences and

learning. The testing and simulation should be documented and learning used to adapt and improve CVA tools, processes and systems.

## Key Considerations

- Include CVA in testing and simulation EA planning and budgets
- Invite the relevant stakeholders to participate in the planning, implementation and learning of the EA simulation
- Ensure the following functional areas could be tested during a CTP simulation:
  - Decision making procedures
  - CVA processes and roles and responsibilities of all stakeholders engaged in delivering CVA
  - Registration systems
  - Community engagement and accountability
  - FSP/traders pre-agreement or contracts
  - Human resources and capacity of the CVA trained staff and volunteers to implement the CVA intervention in a timely and effective way
  - Feasibility of the cash delivery mechanisms selected
  - Check at local level that cash distribution plans are consistent with the service provider location and capacity
- Ensure a simulation workshop is conducted with participation of key stakeholders and when relevant consider inviting other NS in the region that have FbF EA or significant CVA experience to share learning
- Ensure the simulation and learning are adequately documented and the learning used to adapt and processes, systems and tools



### Foster learning among NS implementing FbF EA learning

In regions where several National Societies are undertaking FbF EA consider fostering learning exchanges and foster participation in simulation lessons learned workshops to share challenges and recommendations.